

# Chartered Institute of Housing

Housing Presentation: September 09

**Maximising the contribution that housing professionals make  
to the well being of communities**

# Getting into Housing

- **Work Experience and How to get it**
  - Volunteer – work on a project
  - Create a dialogue with employers
  - Start at the bottom and work up
  - Get a housing qualification
- 
- **Applying for Jobs**
  - Do your homework
  - Always answer every question on application form



# Getting into Housing

- Use person specification as a list of questions to answer
- Appropriate use of CV if required
- Be positive, up-beat, enthusiastic, must be interviewed
- **Attending Interview**
- Be on time
- Dress appropriately
- Prepare what you are going to say
- Have good body language



# About the CIH

- Professional Body for people who work in housing
- Over 22,000 members
- Members work for local authorities, housing associations, ALMOs and in the private sector in the UK and overseas
- Offices in Coventry, London, Edinburgh, Cardiff, Belfast & Hong Kong



# Corporate objectives of CIH

- Shaping housing & community agendas
- Equipping the profession for today and tomorrow
- Delivering excellence for all our customers
- Uniting a global housing community



# Learning Opportunities

*No qualifications or very new to housing?*

## **Level 2 Certificate in Housing**

- Small qualification: *4 units, can be done in 6 months*
- Introductory material: *housing provision & housing organisations, customer care and communication skills, careers and opportunities in housing, developing skills for working in housing*
- Fits with induction programmes
- Provides platform for progression to level 3 or 4



# Learning Opportunities

*Looking to develop front - line specialist skills?*

## **Level 3 Certificate in Housing**

One year part time programme at college or Distance Learning

Specialist streams:

- **Managing Housing Services**
- **Supported Housing**
- **Housing Advice and Information**
- **Community and Neighbourhood Wardens**
- **Caretaking and Concierge Services**
- **Regeneration, Renewal and Sustainability**
- **Resident and Service User Involvement**
- **Call and Control Centre Operations**
- **Traveller Site Management**



# Learning Opportunities

*Learning for new managers?*

## Level 4 Certificate and Diploma

- First year Certificate with option to specialise in:
  - Housing Support
  - Planning and Development
  - Student Accommodation Management
  - Neighbourhood and Community Services
  - Governance
- Second year progression to Level 4 Diploma (equivalent to HNC)



# Quality Assurance

- All centres accredited by CIH Awarding Body – *must demonstrate experience in delivery, staffing and resources available, course follows CIH specifications*
- Annual visits by CIH appointed moderators to centres *to review quality of the course and hear feedback from students – report to Awarding Body*
- Sampling of student work - *looking at assessment standards across centres*



# CIH accredited courses in universities leading to MCIH

- Foundation Degrees
- Undergraduate Degrees Diploma/BA/BSc
- Post Graduate Degree PGD/MA/MSc



# Membership Structure

- Affiliate
  - Student
    - Practitioner (Cert. CIH)
    - Associate (ACIH)
      - Corporate (MCIH)
      - Fellow (FCIH)



# Membership Benefits

- ❖ CIH Members E-Bulletin (Weekly E-Zine)
- ❖ Housing & Inside Housing Magazine
- ❖ Careers & Professional Development Services
- ❖ Practice On-Line
- ❖ Access to Branch Networks & Events
- ❖ Policy Briefing Papers & Consultation Responses
- ❖ Special Members Zone – [www.cih.org](http://www.cih.org)
- ❖ Flexible Benefits – discounts, choose the one you want

*Helps keep you ahead in a rapidly changing environment!*

# CIH London, East & South East

- We are here to help you
- Our stand is 158
- We have on-line information to answer your questions
- We have all volunteered to be here to help you in your search

